

**If an injury occurs:**

Gather as much information pertaining to the injury utilizing the Workers Compensation Reporting [Checklist](#). The supervisor should report the claim to Intact Insurance as soon as possible:

Phone: **800.203.9600** (workers compensation claims only) or **877.248.3455** (any claim)  
Fax: **800.224.4416** | Email: [wclosses@intactinsurance.com](mailto:wclosses@intactinsurance.com)

**Instructions regarding medical care following an injury:**

- If the injury is life-or limb-threatening the employee should go directly to the nearest emergency room.
- If the injury is not life-or limb-threatening, the supervisor should report the injury as indicated above to initiate the claims process.
- To find occupational health physicians that are located within the workers compensation network visit: [workerscomp.intactspecialty.com/costcontainment](http://workerscomp.intactspecialty.com/costcontainment)
- TIP: It is always best to use an in-network provider versus an out-of-network provider.
- Provide the employee with the workers compensation information [guide](#) with medical billing information.

**To get a prescription filled following medical care:**

At the time of injury, provide the employee with a First Fill pharmacy card. If an employee needs a prescription after seeing the physician, the employee should contact the number listed on the form and then present the information to the pharmacist. The employee will receive information regarding the pharmacy program after the claim is reported.

To locate a nearby pharmacy, contact the phone number on the pharmacy card or visit: [workerscomp.intactspecialty.com/costcontainment](http://workerscomp.intactspecialty.com/costcontainment) for additional information.

**Additional assistance:**

Contact Cindy Van Eyll, VP Workers Compensation Claims

Phone: **952.852.0828** | Email: [cvaneyll@intactinsurance.com](mailto:cvaneyll@intactinsurance.com)

Visit our dedicated workers compensation website: [workerscomp.intactspecialty.com](http://workerscomp.intactspecialty.com)